

Patient Information About Insurance Coverage and Assistance From Myriad Genetic Laboratories



While the majority of patients receive insurance coverage for our testing and the average out-of-pocket expense is minimal, we realize for some patients financial uncertainty can be a barrier to testing. Our goal is to help you receive the insurance plan benefits to which you are entitled and help you understand your own financial obligations prior to testing.

Q: How much will I personally have to pay for my test?

A: Most insurance carriers cover genetic testing services for hereditary cancer. Although each case is unique, the average patient pays less than 10% of the test price.* In fact, many patients have NO out-of-pocket costs.

- After we receive your sample, if you are not contacted by us, you can be certain your financial responsibility to Myriad will be \$375 or less (\$15/month when utilizing our interest-free 25-month payment plan).
- ONLY IF your financial obligation will exceed this \$375 limitation will a Myriad representative contact you prior to running your test to discuss your specific case and the options available to you.

Q: What are my payment options if I have a balance due?

A: If you have a balance due after your insurance company pays, Myriad will send you a Billing Statement. If you are interested in arranging an interest-free payment plan for up to 25 months for any balance due, please call the Billing Department directly at the toll-free phone number printed on your Myriad Statement. (Minimum payment \$10/month.)

Q: What if I get a bill from Myriad for more than I expected?

A: Please call our Billing Department directly at the toll-free phone number printed on the Myriad Statement so we can work to resolve the discrepancy in an acceptable and timely manner.

Q: My insurance company sent me something that looks like a bill for this test. Should I pay it?

A: Your insurance company may send you an Explanation of Benefits (EOB). This is not a Myriad Billing Statement. Unless you receive a bill directly from Myriad Genetic Laboratories stating that you owe a specific amount, you do not have a balance due for the test ordered.

* Test prices may be confirmed by calling Customer Service at 800-469-7423.

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